



LEADERSHIP IN ACTION

Today's organization requires strong leadership for survival. The ability to lead and the traits and behaviours associated with leadership are the central focus of this training module.

Within this training module participants will learn:

What Leadership is:

- ✓ **Leadership Defined**
 - Understanding Leadership
 - What Makes an Effective Leader

- ✓ **Leadership vs. Management**

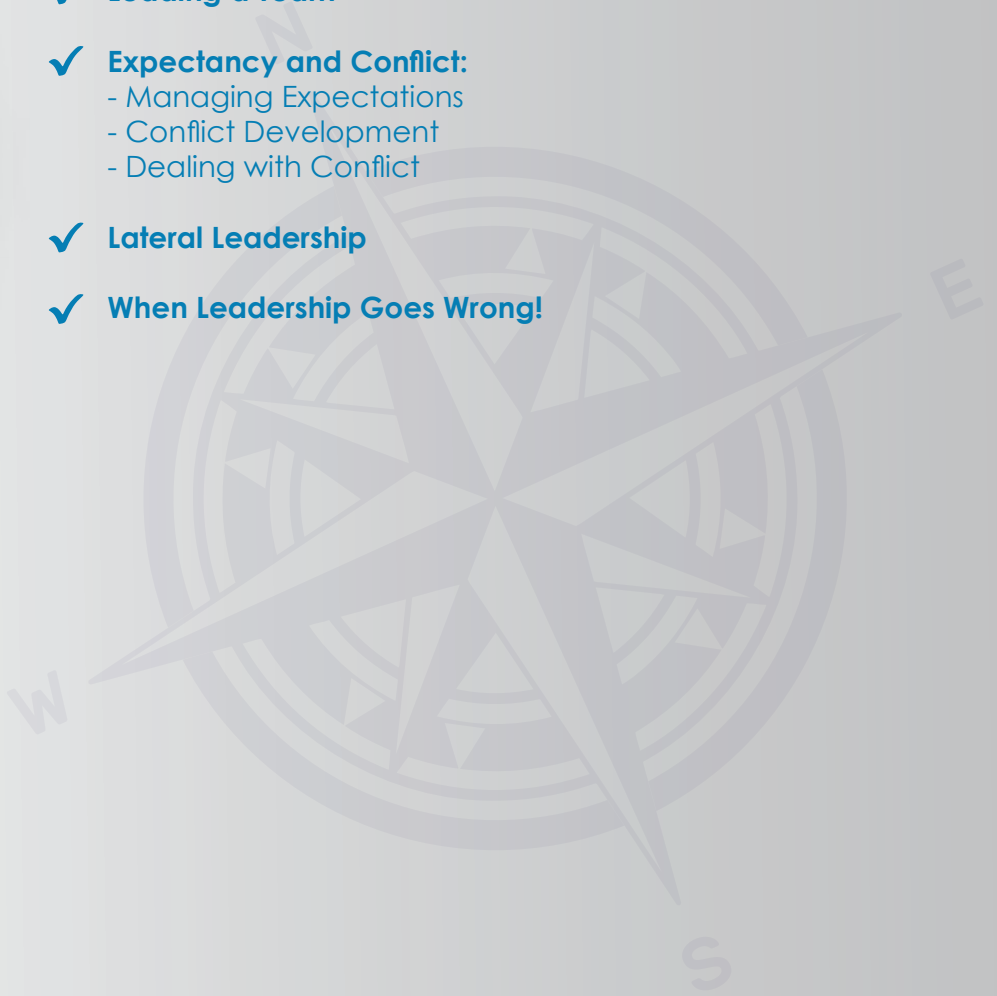
- ✓ **Leadership Styles:**
 - Traditional
 - Negotiating
 - Charismatic

- ✓ **Leading a Team**

- ✓ **Expectancy and Conflict:**
 - Managing Expectations
 - Conflict Development
 - Dealing with Conflict

- ✓ **Lateral Leadership**

- ✓ **When Leadership Goes Wrong!**



THE ART OF
COMMUNICATION

**This is a 2 day interactive workshop.
The course is designed for 6-15 delegates per session.**